

DMAS Commercial Electronic Messaging Compliance – SMS/MMS Marketing Checklist As of 1 June 2007

		Required by Spam Control Act	Required by DMAS Code of Practice
1	Is the body of the message honest, clear, legal and decent?	Yes, for all commercial SMS/MMS	Yes, for all commercial SMS/MMS
2	Is the marketer clearly identifiable from the beginning of the message?	Not specified	Yes, for all commercial SMS/MMS
3	Is the subject matter of the email clearly identifiable from the beginning of the message?	Yes, for all bulk commercial SMS/MMS	Yes, for all commercial SMS/MMS
4	Has the intended recipient requested to or consented to receive this message? If yes, proceed to question 8.	No <adv> required</adv>	No <adv> required</adv>
5	Has the intended recipient unsubscribed to receiving communications from you? If yes, do not send this message.	No commercial SMS/MMS allowed	No commercial SMS/MMS allowed
6	Do you not have consent or are you unsure as to whether or not you have consent to send this message to this recipient?	<adv> required</adv>	<adv> required</adv>
7	Are the first six characters of this SMS/MMS precisely ' <adv> '?</adv>	Yes, for all <mark>bulk</mark> commercial SMS/MMS	Yes, for all <mark>bulk</mark> commercial SMS/MMS
8	Does the message body contain a mobile phone number for recipients to unsubscribe from receiving future messages from this marketer?	Yes, for all <mark>bulk</mark> commercial SMS/MMS	Yes, for all commercial SMS/MMS
9	Is the Unsubscribe feature in English?	Yes, for all <mark>bulk</mark> commercial SMS/MMS	Yes, for all commercial SMS/MMS
10	Is the Unsubscribe feature working properly?	Yes, for all bulk commercial SMS/MMS	Yes, for all commercial SMS/MMS
11	Are you able to comply within 10 working days if a recipient chooses to Unsubscribe?	Yes, for all bulk commercial SMS/MMS	Yes, for all commercial SMS/MMS

Please note that this Checklist is not intended and should not be taken as a substitute for professional legal advice and marketers are encouraged to consult their own legal counsel to ensure their communications are in full compliance with Singapore law.